

NOTICE OF DATA PRIVACY INCIDENT

Orthopedic Associates of Dayton is notifying certain individuals of a recent data privacy incident that may impact the privacy of a limited amount of personal and/or medical information. Orthopedic Associates of Dayton is unaware of any misuse of information and is providing notice to potentially affected individuals out of an abundance of caution.

About the Incident.

On December 15, 2022, Orthopedic Associates of Dayton became aware of an incident in which an employee's vehicle was burglarized. The employee had been transporting certain patient files between Orthopedic Associates of Dayton offices, and a result of the incident, certain patient files were stolen by the perpetrator. Upon learning of the incident, the employee immediately reported the incident to local law enforcement authorities. Orthopedic Associates of Dayton also quickly conducted an internal investigation to determine which patients the stolen files relate to. The investigation determined that the information only affected patients of Dr. Shital Pema; however, the investigation was unable to identify the patients whose information was affected. As such, Orthopedic Associates of Dayton is notifying Dr. Pema's patients of this incident.

What Information Was Involved?

Orthopedic Associates of Dayton's investigation determined that the stolen files contained patient physical therapy notes. Though it varies by individual, the types of information contained in the physical therapy notes may include: name, date of birth, diagnosis information, and therapy information. At this time, Orthopedic Associates of Dayton is unaware of any or actual or attempted misuse of the affected information as a result of this incident.

What We Are Doing.

Orthopedic Associates of Dayton treats its responsibility to safeguard information in its care as an utmost priority. As such, Orthopedic Associates of Dayton responded immediately to this incident and have been working diligently to provide its patients with an accurate and complete notice of the incident as soon as possible. As part of its ongoing commitment to the privacy and security of personal information in its care, Orthopedic Associates of Dayton is reviewing and updating existing policies and procedures relating to data protection and security. Orthopedic Associates of Dayton is also investigating additional information security measures to mitigate any risk associated with this incident and to better prevent future similar incidents. On January 24, 2023, Orthopedic Associates of Dayton provided notice of this incident to potentially impacted individuals and to regulators where required.

What You Can Do.

As mentioned above, although Orthopedic Associates of Dayton is unaware of the misuse of any personal information impacted by this incident, individuals are encouraged to remain vigilant against events of identity theft by reviewing account statements, explanation of benefits, and monitoring free credit reports for suspicious activity and to detect errors. Any suspicious activity should be reported to the appropriate insurance company, health care provider, or financial institution.

For More Information.

Individuals seeking additional information regarding this incident can call Orthopedic Associates of Dayton's dedicated, toll-free number at (833) 468-0638 toll-free Monday through Friday from 8 am – 10

pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Be prepared to provide your engagement number **B084105**. Individuals may also write to Orthopedic Associates of Dayton directly at: 7980 N. Main St., Dayton, OH 45415.

Orthopedic Associates of Dayton is committed to safeguarding personal information and will continue to work to enhance the protections in place to secure the information in its care.

BEST PRACTICES

Although Orthopedic Associates of Dayton is unaware of any misuse of personal information as a result of this incident, individuals are encouraged to remain vigilant against incidents of identity theft and fraud, to review account statements, explanation of benefits, and to monitor credit reports for suspicious activity and to detect errors. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help

1-888-298-0045	1-888-397-3742	1-833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.